

Code of Conduct

Commitment

IlLOWRA is committed to providing quality Specialist Disability Accommodation (SDA), and the National Disability Insurance Scheme (NDIS) Code of Conduct.

Scope

The Code of Conduct relates to all staff and contractors.

Code of Conduct

In providing supports or services to people with disability, IlLOWRA will:

- (a) act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions
- (b) respect the privacy of people with disability
- (c) provide supports and services in a safe and competent manner, with care and skill
- (d) act with integrity, honesty and transparency
- (e) promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability
- (f) take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability
- (g) take all reasonable steps to prevent and respond to sexual misconduct.

Policy Matrix: Staff	
Version 1	Details
Endorsed	30 May 2018
From NDIS (Code of Conduct) Rules 2018	